

Services & Support Leadership

Global leadership driving excellence across Support, Services, and Enablement.

Our Services & Support leadership team brings together regional Support Leads alongside heads of Implementation, Professional Development, and Services. Together, they ensure consistent quality, innovation, and a shared commitment to helping every school succeed across all Faria products and regions.

● Leadership ● Support ● Implementation ● Services ● Professional Development

CUSTOMER SUPPORT

 <p>Jane Hsiao Head of Support, Asia-Pacific</p>	 <p>Xuqi Wu Head of Support, China</p>	 <p>Lamine Toumi Head of Support, EMEA</p>	 <p>Darby Cave Head of Support, Americas</p>
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PROFESSIONAL SERVICES

 <p>Riley Washington Global Head of Implementation</p>	 <p>Lianne Petrocelli Global Head of Services</p>	 <p>Kelby Zenor Director, Professional Development</p>	 <p>Kieran Tully Global Director, Services & Support</p>
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 FariaSupport is local where it matters, global where it counts.
Guided by our values of Care, Curiosity, Clarity and Courage - ensuring your long-term success.