Atlas

The curriculum mapping and planning platform built for international and independent schools

All plans include: | AI-powered Help Centre | 4M+ standards access | Email support | On-demand courses

Maximise your school's use of **Atlas** with FariaSupport. Each tier builds on the previous - everything in Essential is included in Standard, and Standard in Premium. Plans are charged as a percentage of your school's annual subscription.

	Essential — Included free — Self-starter Resources	**Standard** — Annual subscription — Training & Services	**Premium** — Annual subscription — Priority Partner	**Use Cases** — Real examples from Atlas schools
Staff Enablement Training, PD & certification	• Enablement Calendar (monthly webinars) • On-demand "How-to" courses **AVAILABLE AT COST** • *Virtual Training ($165/session)*	• **4 virtual training credits** + 2 per product (included) • FariaLearn staff certification pathways (async) **Minimum $1k value**	• **Full virtual training access** - priority booking, custom topics (included) • **8 FariaLearn credits** - courses, coaching **Minimum $2k value**	**AT examples** • Unit & course navigation refreshers • Advanced curriculum workflow review • New curriculum coordinator onboarding
Customer Support Coverage, routing & response	• Email support - business hours, entire school community • AI-powered Help Centre (24/7, in-app)	• **24/5 global phone & email coverage** • Support dashboard - escalate critical issues, track history	• **Priority routing** to senior specialists • **Faster response** & guided assistance • **Hands-on support** for complex tasks	**AT examples** • Unit template edits & support • Bulk course configuration • Rollover support
Success Services SEM, data & account mgmt	• 99.8% uptime guarantee • SSL encryption & daily local backups **AVAILABLE AT COST** • *Professional Services ($80/hr)*	• **School Experience Manager** • **Professional Services** - scoped, admin assistance (included)	• **Account reviews & success plans** (included) • **Up to 50% off** bulk data migrations • Subject Matter Expert consultations	**AT examples** • One-off site checks & standards entry • Standards crosswalk & district alignment • Custom standards & template setup
Resources & Community Library, events & content	• Resource library (guides, templates) • Case studies & quickstart guides	• **Community Forum Access** (included) • Best practices newsletter	• Custom sandbox (included) • Priority event invites & **pricing (20% off)**	**AT examples** • Published Curriculum Library • School-specific planning videos

BEST FOR

Schools with experienced curriculum leads managing Atlas independently	Schools updating curriculum maps, onboarding new coordinators or aligning standards	Schools undertaking large-scale curriculum reviews or district alignment projects	**Annual subscriptions** Upgrade anytime. Credits refresh annually or top up as needed.

Ready to choose your plan?
Speak to your School Experience Manager or sign up online.

servicehub.faria.org
Full plan details, booking & sign-up available online