



OpenApply

The leading admissions management platform for international and independent schools

All plans include:

AI-powered Help Centre

Schools Directory listing

Email support

On-demand courses

Maximise your school's use of **OpenApply** with FariaSupport. Each tier builds on the previous - everything in Essential is included in Standard, and Standard in Premium. Standard and Premium are charged as a percentage of your school's annual subscription.

	Essential Included free Self-starter Resources	Standard Annual subscription Training & Services	Premium Annual subscription Priority Partner	Use Cases Real examples from OpenApply schools
 Staff Enablement Training, PD & certification	<ul style="list-style-type: none"> Enablement Calendar (monthly webinars) On-demand "How-to" courses <p>AVAILABLE AT COST</p> <ul style="list-style-type: none"> Virtual Training (\$165/session) 	<ul style="list-style-type: none"> 4 virtual training credits + 2 per product included FariaLearn staff certification pathways (async) <p>Minimum \$1k value</p>	<ul style="list-style-type: none"> Full virtual training access - priority booking, custom topics included 8 FariaLearn credits - courses, coaching <p>Minimum \$2k value</p>	<p>OA examples</p> <ul style="list-style-type: none"> Using checklists efficiently Parent portal & view training New admissions staff onboarding
 Customer Support Coverage, routing & response	<ul style="list-style-type: none"> Email support - business hours, entire school community AI-powered Help Centre (24/7, in-app) 	<ul style="list-style-type: none"> 24/5 global phone & email coverage Support dashboard - escalate critical issues, track history 	<ul style="list-style-type: none"> Priority routing to senior specialists Faster response & guided assistance Hands-on support for complex tasks 	<p>OA examples</p> <ul style="list-style-type: none"> Permissions guidance Bulk applicant file uploads Transitioning years
 Success Services SEM, data & account mgmt	<ul style="list-style-type: none"> 99.8% uptime guarantee SSL encryption & daily local backups <p>AVAILABLE AT COST</p> <ul style="list-style-type: none"> Professional Services (\$80/hr) 	<ul style="list-style-type: none"> School Experience Manager Professional Services - scoped, admin assistance included 	<ul style="list-style-type: none"> Account reviews & success plans included Up to 50% off bulk data migrations Subject Matter Expert consultations 	<p>OA examples</p> <ul style="list-style-type: none"> One-off form checks & CSV reviews Annual application form updates HTML design support
 Resources & Community Library, events & content	<ul style="list-style-type: none"> Resource library (guides, templates) Case studies & quickstart guides 	<ul style="list-style-type: none"> Community Forum Access included Best practices newsletter 	<ul style="list-style-type: none"> Custom sandbox included Priority event invites & pricing (20% off) 	<p>OA examples</p> <ul style="list-style-type: none"> International Admissions Bulletin Leadership events

BEST FOR

Schools with an experienced admissions team managing OA independently

Schools onboarding new admissions staff or restructuring application workflows and pipelines

Schools managing complex enrolment cycles, multi-campus admissions or strategic pipeline improvements

Annual subscriptions
Upgrade anytime. Credits refresh annually or top up as needed.

Ready to choose your plan?

Speak to your School Experience Manager or sign up online.

servicehub.faria.org

Full plan details, booking & sign-up available online