Faria Security and Compliance

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How we protect your school's data and your students' privacy

faria Education Group

Schools trust Faria with some of their most sensitive data - student records, school documents and family details. **We take that responsibility seriously.** The security standards, certifications and compliance frameworks that protect your school every day.

Our security at a glance

99.8%	**ISO**	**100%**	**Daily**
Uptime guarantee	27001:2022 certified	SSL encrypted	Local backups
Actively monitored year-round	Certificate at faria.org/secure	All data in transit and at rest	Regional data compliance

ISO/IEC 27001:2022 - Information Security Management System

ISO 27001 is the world's most recognised information security standard. We are certified by BSI, demonstrating a systematic and organisation-wide commitment to keeping your data secure. This is independently audited and renewed annually.

Data protection and encryption

Encryption - in transit and at rest

- All data between your school and Faria systems is **SSL encrypted end-to-end** by default
- All uploaded assets and backups are stored and transmitted using encrypted connections
- Data is never transmitted in plain text
- **Encryption at rest** protocols protect stored data
- PCI DSS compliant - no credit card data stored on servers

Backups and availability

- **Daily local backups** - data is redundantly backed up in line with regional privacy regulations
- 99.8% uptime guarantee - systems monitored year-round
- Regional hosting ensures data stays within the legal jurisdiction of your school's country
- Incident response procedures governed under ISO 27001 security policy

Regulatory compliance

GDPR	**DPA 2018**	**PIPEDA**	**COPPA**	**CSL**
General Data Protection Regulation	Data Protection Act 2018	Personal Information Protection and Electronic Documents Act	Children's Online Privacy Protection Act	Cybersecurity Law incl. Children's Personal Information provisions
EUROPEAN UNION	UNITED KINGDOM	CANADA	UNITED STATES	CHINA

Regional data hosting

European Union and UK

Data hosted on EU servers, compliant with GDPR and UK DPA 2018. Schools in Germany, the UK and EU member states are covered.

China

Data is hosted in China and use .cn domain. Faria holds ICP 17051512 and an Information Classified Security Protection Certificate.

Canada and Americas

Data hosted on Canadian servers compliant with PIPEDA. US schools benefit from COPPA compliance for student data protection.

Questions your IT team or DPO might ask

Where is our school's data hosted?	Data is generally hosted in the region closest to your school - EU, Canada, US or China - ensuring it stays within the legal jurisdiction of your country and complies with local data requirements.
Is Faria GDPR compliant?	**Yes.** Faria is fully GDPR compliant. Our GDPR policies, data processing agreements and privacy notices are at faria.org/secure
What happens if there is a data breach?	Our internal security policies are governed under ISO 27001 and include formal incident response procedures. Schools are notified in line with applicable legal requirements and Faria's contractual obligations.