

Choose the plan that best fits your school. **Each tier builds on the previous** - everything in Essential is included in Standard, and Standard in Premium. Plans apply across all Faria products your school subscribes to. Paid plans are annual subscriptions.

	Essential Included free Self-starter Resources	Standard Annual subscription Training & Services	Premium Annual subscription Priority Partner	Applies across all MB+ OA SC AT
 Staff Enablement Training, PD & certification	<ul style="list-style-type: none"> Global Enablement Calendar access (tailored resources & monthly webinars) On-demand "How-to" courses AVAILABLE AT COST <ul style="list-style-type: none"> Virtual Training sessions (\$165/session) 	<ul style="list-style-type: none"> 4 virtual training credits + 2 per product included Staff certification pathways (async) Live, customised & recordable sessions Minimum \$990 value annually	<ul style="list-style-type: none"> Full virtual training access - priority booking, custom topics, no credits required included 8 FariaLearn credits for courses, coaching or onsite included \$1,944 value annually	Use cases New staff onboarding, curriculum refresh sessions, admin training academies, role-based learning pathways
 Customer Support Coverage, routing & response	<ul style="list-style-type: none"> Email support, school business hours AI-powered Help Centre (24/7, in-app) Entire school community covered 	<ul style="list-style-type: none"> 24/5 global phone & email coverage included School support dashboard for visibility 24-hour escalation for critical issues 	<ul style="list-style-type: none"> Priority routing to senior specialists included Faster response & guided assistance Hands-on support for complex tasks 	Use cases Rollover support, permissions issues, configuration guidance, data correction requests, urgent escalations
 Success Services SEM, data & account mgmt	<ul style="list-style-type: none"> 99.8% uptime guarantee SSL encryption & daily local backups AVAILABLE AT COST <ul style="list-style-type: none"> Professional Services (\$80/hr) Data Migrations (\$100/course) 	<ul style="list-style-type: none"> Assigned School Experience Manager included Professional Services - scoped & included included Basic admin & data task assistance 	<ul style="list-style-type: none"> Annual account review and success planning included Up to 50% off bulk data migrations Subject Matter Expert & Technical Support consultations included 	Use cases Data imports, template revisions, standards setup, site customisations, timetable reviews, migrations
 Resources & Community Library, events & content	<ul style="list-style-type: none"> Resource library (guides, templates) Case studies & quickstart guides 	<ul style="list-style-type: none"> Community Forum Access included Invites to regional product workshops Support newsletter with best practice documentation 	<ul style="list-style-type: none"> Custom resources & sandbox environments included Priority event invites & preferred pricing (20% off) School-specific videos & role-based materials 	Use cases New admin onboarding packs, leadership event access, sandbox testing, published curriculum libraries

BEST FOR

- Schools with established processes & strong product familiarity, managing independently
- Schools onboarding new staff, updating workflows, or building confidence across teams
- Schools seeking a strategic year-round partner with complex needs or navigating leadership transitions
- Annual subscriptions**
Upgrade anytime. Downgrades take effect at renewal.